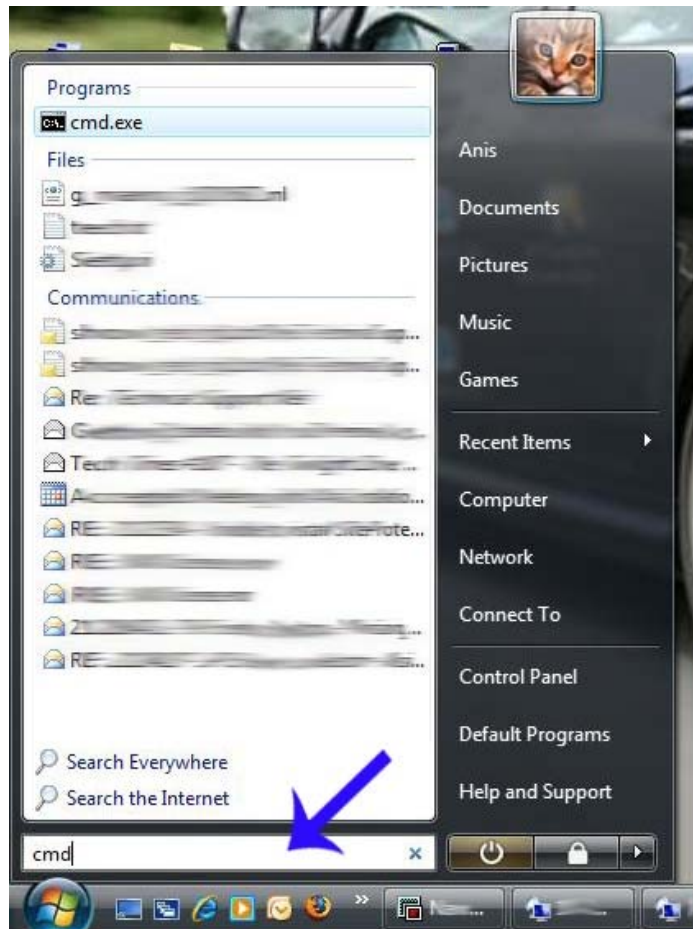


When you face any problem in your connection, call customer support in Nawand Telecom and they will ask you for your (IP Address) by using command prompt.

- 1- Select the **Start** button, and then write (**cmd**).



- 2- Write the following command: (**ipconfig/all**) then press enter.

```
Command Prompt
Microsoft Windows [Version 5.1.2600]
(C) Copyright 1985-2001 Microsoft Corp.
C:\Documents and Settings\>ipconfig/all
```

- 3- Then look at the IP address under PPP adapter Nawand.net

```
Microsoft Windows [Version 6.1.2600]
(C) Copyright 1985-2001 Microsoft Corp.

C:\Documents and Settings\Al taie>ipconfig/all

Windows IP Configuration

    Host Name . . . . . : erbil-163e4ca18
    Primary Dns Suffix . . . . . :
    Node Type . . . . . : Broadcast
    IP Routing Enabled. . . . . : No
    WINS Proxy Enabled. . . . . : No

Ethernet adapter Local Area Connection:

    Media State . . . . . : Media disconnected
    Description . . . . . : Intel(R) PRO/100 VE Network Connecti
on
    Physical Address. . . . . : 00-12-3F-17-35-8B

C:\Documents and Settings\Al taie>ipconfig/all

Windows IP Configuration

    Host Name . . . . . : erbil-163e4ca18
    Primary Dns Suffix . . . . . :
    Node Type . . . . . : Unknown
    IP Routing Enabled. . . . . : No
    WINS Proxy Enabled. . . . . : No

Ethernet adapter Local Area Connection:

    Media State . . . . . : Media disconnected
    Description . . . . . : Intel(R) PRO/100 VE Network Connecti
on
    Physical Address. . . . . : 00-12-3F-17-35-8B

PPP adapter nawand.net:

    Connection-specific DNS Suffix . . . . . :
    Description . . . . . : WAN (PPP/SLIP) Interface
    Physical Address. . . . . : 00-53-45-00-00-00
    Dhcp Enabled. . . . . : No
    IP Address. . . . . :
    Subnet Mask . . . . . :
    Default Gateway . . . . . :
    DNS Servers . . . . . :

C:\Documents and Settings\Al taie>
```

For Technical Support :

Tel: 0750 789 1161

066 257 5310

Connect the PPPoE ®
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For more information :

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